

FAQ'S

FOR CONSUMERS:

Q. What is the Property Tax Card (PTC) program?

A. PTC is a Township's economic development program which provides property tax dollars as an incentive for residents to shop in town.

Q. How does the program work?

A. A PTC (similar to a reward card) will be made available to all township residents. After they enroll in the program, residents may use the PTC and accumulate property tax dollars.

Example: The cost of a dinner for four at a restaurant participating in the PTC with a 20% property tax rebate is \$200. When paying for the check (either cash or credit), just present your PTC. The tax card is then swiped and a \$40 tax credit (less program fees) is generated. Rewards will be credited to your property tax bill before your next tax bill is issued.

Q. How do I obtain a PTC?

A. Please contact your township for information on how to obtain your PTC.

Q. Is there a cost to obtain the card?

A. *(This is up to the township. Generally cards are distributed free).*

Q. How do I enroll in the PTC program?

A. You can register your card online at www.propertytaxcard.com .

Q. I rent my house. Can I benefit from the program?

A. Yes. When you register your card, check the "Renters" box and provide your information. The Renters option will appear in the online registration form only if your township program allows renters to participate. Yearly, a check for the total rebates you have accrued will be mailed to you. A \$7 check handling fee will be deducted from your accumulated rebates.

Q. I work in town but I live out of town. Can I still benefit from the program?

A. Yes. Provided the township extends the program to people that do not live in town. At registration, you would choose the option "RENT OR LIVE IN A DIFFERENT TOWN". A yearly rebate check will be mailed to you (see answer above).

Q. Can I obtain and register multiple cards?

A. Yes. You can register as many cards as you need. If for example your household includes four shoppers, you may obtain four cards and register them all under the same address and block and lot number. Therefore your property tax bill will be credited every time any of the four cards is used.

Q. What establishments participate to the PTC program?

A. You can find a list of local participating merchants at [www.PropertyTaxCard.com/\(your town\)/participants](http://www.PropertyTaxCard.com/(your town)/participants)

Q. Can I use a coupon in conjunction with the PTC?

A. As a general rule, businesses do not accept multiple discount offers. However, the merchant will make that determination when joining the program. It is possible that they will allow only a portion of the discount from the coupon and honor the PTC. Again, the merchant will unilaterally make that decision.

Q. Can I return an item and get full credit?

A. Yes. Store return policies do not change. You will need to submit your rebate receipt and the PTC when returning an item for full credit.

If a return takes place after funds are transferred to the Township, you will be entitled only to full store credit or to a refund of your purchase amount less the property tax rebate paid by the merchant. However, the above is subject to the store return policy.

If the PTC and the rebate receipt are not produced, only store credits will be provided by the store.

Q. How do I keep track of my credits?

A. After you register your card online, you will be able to check your card(s) activity and property tax savings on www.propertytaxcard.com .

Q. What is the property tax rebate that I will be getting from stores?

A. The rebate percentage will be indicated next to the name of the participating establishment on www.propertytaxcard.com .

Q. What happens if I am registered but do not have my card at the time of purchase?

A. Our system allows you to provide your registered phone number and obtain the credit. However for partial returns and voids, you must have your card or your card number available.